



R F D
(Results-Framework Document)
for
Delhi Development Authority
(2012-2013)

Section 1: Vision, Mission, Objectives and Functions

Vision

To promote and secure planned development of Delhi, facilitate improvement in the quality of life by creation of quality urban infrastructure.

Mission

To provide regulatory framework for achieving integrated sustainable development of Delhi, provide accommodation to all its citizens, carry out developmental activities for continuous improvement of living and environmental infrastructure in the city.

Objective

- 1 Construction of houses for Urban Poor
- 2 Construction of houses for other categories
- 3 In-situ rehabilitation of JJ Clusters
- 4 Construction of Community Halls
- 5 Construction of Urban Extension Road-II which connects NH-1, NH-10 & NH-8
- 6 Lighting of DDA Parks
- 7 Fencing of vacant DDA Land
- 8 Development of Coronation park at Burai
- 9 Facilitation of Review of Master Plan Delhi-2021

Functions

- 1 Assist Authority and MOUD in implementation of master plan, change of land use and mid term review of master plan by involving experts. Preparation of manuals comprising regulations, policies and guidelines. Coordinate with different local bodies and agencies to effectively implement the same. Ensure efficient public interface by introducing a simple procedure with an effective redressal system and an alternate Dispute Settlement Mechanism. Planned development of residential, commercial and other facilities in an effective manner. Scientific and modern record management with integrated MIS. Providing prompt disposal of grievances and VIP references, by having a well trained proactive staff. Achieve a slum free Delhi through insitu development. Decongest the city roads by making urban extension roads. Create green lungs by having more biodiverse parks, green areas and sports complexes.

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] Construction of houses for Urban Poor	30.00	[1.1] Construction of houses	[1.1.1] Physical completion of DUs	10000(out of 24610 in progress)	21.90	10000	9000	8000	7000	6000
		[1.2] New Houses to be taken up for construction	[1.2.1] Award of work	29515	8.10	29515	0	0	0	0
[2] Construction of houses for other categories	23.00	[2.1] Construction of houses	[2.1.1] Physical completion of DUs	3098	17.94	3098	2788	2478	2169	1859
		[2.2] New Houses to be taken up for construction	[2.2.1] Award of work	2958	5.06	2958	2662	2366	2071	1775
[3] In-situ rehabilitation of JJ Clusters	7.00	[3.1] Preparation of tender document	[3.1.1] Short listing of developers and award of work	03	7.00	3	2	1	0	0
[4] Construction of Community Halls	8.00	[4.1] Planning, Call of tenders	[4.1.1] Award of work	15	8.00	15	14	12	11	9
[5] Construction of Urban Extension Road-II which connects NH-1, NH-10 & NH-8	6.00	[5.1] Planning, Call of tender, Award of work	[5.1.1] Award of work	19 Kms	6.00	19	17	15	13	11
[6] Lighting of DDA Parks	5.00	[6.1] Planning, Call of tender, Award of work	[6.1.1] Award of work	216	5.00	216	194	173	151	130
[7] Fencing of vacant DDA Land	3.00	[7.1] Fencing of vacant land	[7.1.1] Fencing of land	15 kms	3.00	15	14	12	11	9
[8] Development of Coronation park at Burai	3.00	[8.1] Planning, Call of tenders	[8.1.1] Award of work	1	3.00	1	0	0	0	0
[9] Facilitation of Review of Master Plan Delhi-2021	3.00	[9.1] Number of Review meeting held	[9.1.1] Number of Review meetings	4	3.00	4	3	2	1	0

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
* Efficient Functioning of the RFD System	3.00	Timely submission of RFD for 2012-13	On-time submission	Date	2.0	05/03/2012	08/03/2012	09/03/2012	10/03/2012	11/03/2012
		Timely submission of Results for 2012-13	On-time submission	Date	1.0	01/05/2013	02/05/2013	03/05/2013	04/05/2013	05/05/2013
* Administrative Reforms	5.00	Implement ISO 9001	Prepare ISO 9001 action plan	Date	1.0	01/05/2013	02/05/2013	03/05/2013	04/05/2013	05/05/2013
			Implementation of ISO 9001 action plan.	Date	2.0	25/03/2013	26/03/2013	27/03/2013	28/03/2013	29/03/2013
		Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	2.0	100	95	90	85	80
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	4.00	Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	2.0	100	95	90	85	80
			Independent Audit of implementation of public grievance redressal system	%	2.0	100	95	90	85	80

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value	Actual Value	Target Value	Projected Value for	Projected Value for
				FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
[1] Construction of houses for Urban Poor	[1.1] Construction of houses	[1.1.1] Physical completion of DUs	10000(out of 24610 in progress)	3920	4260	10000	14610	0
	[1.2] New Houses to be taken up for construction	[1.2.1] Award of work	29515	0	0	0	0	15000
[2] Construction of houses for other categories	[2.1] Construction of houses	[2.1.1] Physical completion of DUs	3098	0	1024	3098	0	1961
	[2.2] New Houses to be taken up for construction	[2.2.1] Award of work	2958	0	0	0	812	2146
[3] In-situ rehabilitation of JJ Clusters	[3.1] Preparation of tender document	[3.1.1] Short listing of developers and award of work	03	0	2	3	3	3
[4] Construction of Community Halls	[4.1] Planning, Call of tenders	[4.1.1] Award of work	15	0	7	10	5	15
[5] Construction of Urban Extension Road-II which connects NH-1, NH-10 & NH-8	[5.1] Planning, Call of tender, Award of work	[5.1.1] Award of work	19 Kms	0	7	10	9	0
[6] Lighting of DDA Parks	[6.1] Planning, Call of tender, Award of work	[6.1.1] Award of work	216	0	10	20	30	30
[7] Fencing of vacant DDA Land	[7.1] Fencing of vacant land	[7.1.1] Fencing of land	15 kms	37.99	15	15	10	0
[8] Development of Coronation park at Burai	[8.1] Planning, Call of tenders	[8.1.1] Award of work	1	0	1	0	0	0
[9] Facilitation of Review of Master Plan Delhi-2021	[9.1] Number of Review meeting held	[9.1.1] Number of Review meetings	4	0	0	7	0	0

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value	Actual Value	Target Value	Projected Value for	Projected Value for
				FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
* Efficient Functioning of the RFD System	Timely submission of RFD for 2012-13	On-time submission	Date	--	--	08/03/2012	--	--
	Timely submission of Results for 2012-13	On-time submission	Date	--	--	02/05/2013	--	--
* Administrative Reforms	Implement ISO 9001	Prepare ISO 9001 action plan	Date	--	--	02/05/2013	--	--
		Implementation of ISO 9001 action plan.	Date	--	--	26/03/2013	--	--
	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	--	--	95	--	--
* Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	--	--	95	--	--
		Independent Audit of implementation of public grievance redressal system	%	--	--	95	--	--

* Mandatory Objective(s)

Section 4: Acronym

Sl.No	Acronym	Description
1	D/oPark NZ	Development of Coronation Park at Burari, North Zone.
2	MPD-2021	Facilitation of Review of Master Plan Delhi-2021 - Review meetings.
3	Housing	Housing for Other Categories Planning, tenders, award, execution including laying of services & completion of houses in habitable condition, putting it in disposal mode by handing over to Housing Branch
4	Housing	Housing for Urban Poor Planning, Tenders, Award, Execution including laying of services & completion of houses in habitable condition, putting it in disposal mode by handing over to Housing branch.
5	Insitu JJC	Survey of JJ Clusters, appointment of consultants, preparation of DPR, Tenders, Award of work. Construction of housing by developer, its monitoring & handing over to the Housing branch for their allotment to the beneficiaries.
6	C/o C Hall	Planning, call of tenders

Section 4: Acronym

Sl.No	Acronym	Description
7	UER-II	Construction of Urban Extension Road-II - Planning, call of tender, award of work.
8	DDA Parks	Lighting of DDA Parks - Planning, call of tenders, award of works.
9	DDA Land	Fencing of vacant DDA Land.

Section 4: Description and Definition of Success Indicators and Proposed Measurement

SI.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.2.1] Award of work	Planning of Housing schemes, calling of tenders, fixing of agencies, execution of housing projects, laying of services including electric connections.	Housing for Urban Poor	Completion of houses in habitable condition, putting it in disposal mode by handing over to Housing branch.	Out of 29515 DUs which are being awarded in FY12-13, 15000 houses shall be completed in FY14-15 and balance 14515 houses in FY15-16.
2	[2.2.1] Award of work		Housing for Other Categories.		812 DUs shall be awarded in FY13-14 and balance 2146 in FY14-15.
3	[3.1.1] Short listing of developers and award of work	Survey of JJ Clusters, appointment of consultants, preparation of detailed project report, preparation of tender document, calling of bids from developers, awarding of work.	In-situ Rehabilitation of JJ Clusters.	Construction of housing by developers, its monitoring and handing over to the concerned authority (Housing) for their allotment to the beneficiaries.	Work for JJ cluster at Kathputali colony has been awarded and is in progress. Tenders for JJ cluster at A-14, Kalkaji Extn. and likely to be awarded during FY 12-13 and processing of DPR is in process for JJ cluster at Jailerwala Bagh.
4	[7.1.1] Fencing of land	Taking over of land from Lands Department, preparing of estimates, call of tenders and execution of work.	Fencing of vacant land	Total area protected by fencing and length of fencing done.	It is a continuous process.

Section 4: Description and Definition of Success Indicators and Proposed Measurement

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
5	[4.1.1] Award of work	Planning, preparation of estimates, call of tenders, approvals from civic bodies, award of work, execution, completion and its booking for functions facilitating the public of Delhi.	Construction of Community Halls.	Uploading of sites for functions on DDA Website for on-line booking.	Uploaded the details of sites i.e., community halls (also uploaded the other sites using for this purpose) as per policy.
6	[5.1.1] Award of work	Survey, demarcation of road (UER-II), preparation of estimate, call of tenders, execution of works.	Construction of Urban Extension Road-II (UER-II) which connects NH-1, NH-10 & NH-8.	Planning, completion of carriage way - 19 KMs.	C/o 10 KMs length of road has already been awarded. Tenders for balance 9 KMs road work have been received and in the process of award.
7	[6.1.1] Award of work	Illumination of Parks. Preparation of estimates, call of tenders, award of work, completion of works.	Lighting of DDA Parks.	Tenders for 216 Parks have been called and likely to be awarded during FY12-13.	Expecting to complete the work in 70 Parks (minimum 20 Parks) during FY12-13 and balance in following years.
8	[8.1.1] Award of work	Preparation of estimate, call of tenders, award of work, approval from civic agencies, execution, completion of development with landscaping.	Development of Coronation Park at Burari.	Work awarded and is in progress. Likely to be completed during the year 2013.	The development of this heritage project is being carried out on the basis of the design and supervision of INTACH.
9	[9.1.1] Number of Review meetings	Facilitation of review of Master Plan Delhi-2021.	Master Plan Delhi-2021.	Meetings to be held during the FY12-13 for review of MPD-2021. Till date seven (7) review meetings held under the Chairmanship of UDM.	Seven (7) review meetings of UDM, Two (2) meetings of Addl. Secy (UD), Seven (7) meetings of Advisory Group under the chairmanship of LG, Delhi, Two (2) meetings of Apex Committee under the chairmanship of LG, Delhi

Section 4: Description and Definition of Success Indicators and Proposed Measurement

SI.No	Success indicator	Description	Definition	Measurement	General Comments
9	[9.1.1] Number of Review meetings	Facilitation of review of Master Plan Delhi-2021.	Master Plan Delhi-2021.	Meetings to be held during the FY12-13 for review of MPD-2021. Till date seven (7) review meetings held under the Chairmanship of UDM.	and Thirty (30) meetings of Management Action Group were held to review the MPD-2021.
10	[1.1.1] Physical completion of DUs	Planning of Housing schemes, calling of tenders, fixing of agencies, execution of housing projects, laying of services including electric connections.	Housing for Urban Poor	Completion of houses in habitable condition, putting it in disposal mode by handing over to Housing branch.	Out of 24610 DUs which are in progress, 10000 houses shall be completed in FY12-13 and balance 14610 houses in FY13-14.
11	[2.1.1] Physical completion of DUs		Housing for Other Categories.		3098 DUs shall be completed in FY12-13.

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
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Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
1 Creation of Infrastructure for development of land and construction of houses for Urban Poor & other categories of the Society. The infrastructure includes provision of water, sewer, drainage, power and solid waste management, creating roads, ROB/RUB, large commercial centres, shopping facilities, wholesale markets etc.	DDA alongwith other civic bodies in NCR of Delhi i.e., DJB, MCD, DISTCOMS etc.	Development of new sectors in urban sub-cities, c/o houses, civic amenities etc.	Continuous process					
		Construction of Houses for Urban Poor	No. of DUs	3920	4260	10000	14610	0
		Construction of Houses for Other Categories	No. of DUs	0	1024	3098	0	1961
		Construction of Houses for Urban Poor (Award of work)	No. of DUs	0	0	29515	0	0
		Construction of Houses for Other Categories (Award of work)	No. of DUs	0	0	2958	0	0
		In-situ rehabilitation of JJ Clusters (Award of work)	Nos.	0	0	3	0	0
		Construction of Community Halls (Award of work)	Nos.	0	0	15	0	0

Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
		Construction of Urban Extension Road-II (UER-II) connecting NH-1, NH-10 & NH-8. (Award of work)	KMs	0	0	19	0	0
		Lighting of DDA Parks. (Award of work)	NOs	0	0	216	0	0
		Fencing of Vacant DDA Land.	KMs	0	0	15	0	0
		Development of Coronation Park at Burari (Award of work)	Job	0	0	1	0	0
		Facilitation of review of Master Plan Delhi-2021. (No. of review meetings)	NOs.	0	0	4	0	0